

## **EDUCATIONAL BACKGROUND**

- 2003 – 2007**            **Bachelor of Science in Environmental Engineering**  
University of San Jose Recoletos (USJR)  
Cebu City, Philippines
- 1999 – 2003**            **University of the Visayas**  
Gullas Toledo Branch  
Toledo City, Philippines
- 1992 – 1999**            **Andres Soriano Memorial School La Salle**  
Lutopan, Toledo City  
Philippines

## **TRAININGS ATTENDED:**

- March 12 – 28, 2008**            **Call Center Training**  
LEAD Career Mover Professional Enhancement Center  
Suite 5B-D JL Millennium Bldg. Don Jose Avila St.  
Capitol Site, Cebu City 6000 Philippines
- April 08 – 19, 2008**            **DIET TRAINING**  
3rd Floor, JY Square IT Center 1  
Salinas Drive  
Lahug, Cebu City, Philippines 6000
- December' 11 – Present**            **Basic and Advanced SEO**  
Informatics Institute – SM  
North Reclamation Area, Cebu
- January' 12 – Present**            **Basic Web Design and Animation**  
Cebu Institute of Technology  
N. Bacalso Street, Cebu City

## **WORK EXPERIENCE:**

**June 2008 – April 2009**      **Technical Support Representative**  
Sykes Asia – Cebu  
Synergis IT Bldg.  
F. Cabahug St. Mabolo, Cebu City

**Nov 2009 – May 2010**      **Technical Support Representative II**  
Convergys Inc – Cebu  
I2 Bldg, Cebu IT Park  
Lahug, Cebu City

**Nov 2010 – Mar 2012**      **Technical Support Representative II**  
Stream Global Services  
I1 Bldg., Cebu IT Park  
Lahug, Cebu City